Disabling pop-up blockers in web browsers

Browser pop-up blockers must be disabled in order for KSIS and HRIS to work correctly. If pop-up blockers are not disabled, the progress wheel will spin but you will never be taken to location of the link you clicked. Most browsers allow you to disable the pop-up blocker on a specific site, as well as for all sites. Instructions for disabling pop-up blockers on specific browsers are listed below:

- Chrome
- Internet Explorer 8 and 9
- Internet Explorer 10
- Firefox 8
- Safari

Chrome

The pop-up blocker is turned on by default. When the pop-up blocker is enabled, an icon ‹ will appears in the address bar indicating that a pop-up has been blocked.

Viewing a blocked pop-up

Click the pop-up blocker icon ‹.  

1. To view a blocked pop-up, click it's link.

Disabling pop-up blocker on a specific site

1. Click the pop-up blocker icon ‹.
2. Click the **Always allow pop-ups from** option and then click **Done**.

Disabling pop-up blocker on all sites

1. On the browser toolbar, click the **Chrome** menu.
2. Click **Settings**.
3. Click **Show advanced settings**.
4. Under **Privacy**, click the **Content settings** button.
5. Under **Pop-ups**, select the **Allow all sites to show pop-ups** option.
6. Click **Done**.

Managing pop-up blocking

1. To add or remove sites that allow pop-ups, do one of the following:

   1. Click the pop-up blocker icon.
   2. Click the **Manage pop-up blocking** button.

   or

   3. Click the **Chrome** menu and then click **Settings**.
   4. Click **Show advanced settings**.
   5. Under **Privacy**, click the **Content settings** button.
   6. Under **Pop-ups**, click the **Manage exceptions** button.

2. In the **Add new hostname** box type the URL of the site you want to allow pop-ups on and then click **Done**.
Internet Explorer 8 and 9

The pop-up blocker is turned on by default. To disable it, do the following:

1. Open Internet Explorer.
2. On the **Tools** menu, point to **Pop-up Blocker** and then click **Turn off Pop-up Blocker**.
Internet Explorer 10

The pop-up blocker is turned on by default. To disable it, do the following:

1. On the Start Screen (Metro or Modern interface), type control panel and then press Enter.
2. Click Internet Options.
3. Click the Privacy tab and then do one of the following:
   - Click the Turn on Pop-up Blocker check box to disable the function.
4. Click Pop-up Blocker Settings and add the URLs of the web sites you want to allow pop-ups on.
   
   Select Apply and then click Close.
5. Click Close again and then press the Windows key to return to the Start Screen.

Firefox 8

The pop-up blocker is turned on by default.

Disabling pop-up blocker for a specific site

1. Do one of the following:
   - Macs: On the Firefox menu, click Preferences.
   - Windows: On the Tools menu, click Options.
2. Click the Content tab and then click the Exceptions button.
3. In the Address of website box, type the URL of the site you want to allow pop-ups on and then click Allow.
Disabling pop-up blocker for all sites

1. Do one of the following:
   - Macs: On the Firefox menu, click Preferences.
   - Windows: On the Tools menu, click Options.

2. Click the Content tab and then click the Block pop-up windows check box to disable the function.
Safari

The pop-up blocker is turned on by default. To disable it, do the following:

1. On the Safari menu, click Preferences.
2. Click the Security tab.
3. Click the Block pop-up windows check box to disable the function.